Southwestern University

Southwestern University is excited to introduce you to our Benefits Consultants, Gallagher Benefits Services, Inc. (GBS). This partnership offers you and your family access to their Benefit Advocate Center located in Austin offering one-on-one assistance with any claims and/or benefit questions you may have. That can mean anything from ordering a replacement ID card to assisting you with multiple claims from a hospital stay.

Please feel free to call or e-mail the Benefits Advocate Team listed below regarding the benefit plans offered by Southwestern University, claims questions or concerns, or any other related issue.

GBS Local Number: 512-499-8005

GBS Toll Free Number: 800-492-8005

GBS Benefit Specialist Email: Austin.GBS.CustomerService@ajg.com

GBS is a service-oriented, professional, innovative organization; well known throughout the United States. They are committed to serving the needs of our community and have a large staff of highly trained Benefits Specialists who are ready to assist you. GBS will work in conjunction with SU Human Resources to provide quality customer service to you for your benefit needs.

